

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101356 dated 08/11/2024 has been generated in reference to Service order No. 699289 dated 13/10/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01170/SIC 18DTC3-WWB SPLIT

Replacement Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01170 SIC 18DTC3-WWB SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240201170SA01170FM

Invoice No : 11145547

Invoice Date : 30/03/2024

DOP : 30/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240201170SA01763JZ

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : IDU WATER DRIPPING / SWEATING#DRAIN PUMP CHOKE / NOT WORKING#A
PPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BHARATH ELECTRONICS APPLIANCES BHARATH ELECTRONICS

Address : BHARATH ELECTRONICS APPLIANCES BHARATH ELECTRONICS APPLIANCES NEW

NO;440,SALEM ROAD, NEAR ROYAL ENFIELD SHOWROOM,

City: Namakkal H.O

Telephone Number : 9865248664

Mobile Number : 6384412264

Observation text: CUSTOMER CASE-DEALER REPLACED TO CUSTOMER IDU WATER DRIPP
ING CASE-CUSTOMER ESCALATED AT DEALER POINT- CUSTOMER DOP-07/05/2024

Approval remark: WATER DRIPPING-CUST NOT ACCEPTING REPAIR. REPLACED THRU DEA
LER.

Sanction text: Water leakage complaint in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.