

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102506 dated 26/11/2024 has been generated in reference to Service order No. 342560 dated 22/11/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00529/WFEON CRS 8012 5.0 FKEDM GLWH

Replacement Product Code : 52141601SD00519 WFEON CRS 8012 5.0 FKEDM CNGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00529 WFEON CRS 8012 5.0 FKEDM GLWH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240800529FW01299MZ

Invoice No : 000000

Invoice Date : 31/10/2024

DOP : 31/10/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : TUB ASSEMBLY#OUTER TUB LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : SURYA VEL M D

Customer / Dealer Code : 40000E

Customer / Dealer Name : GURU SAMINATHAN

Address : GURU SAMINATHAN S/O. SAMINATHAN. 20D. JOOPLI ROAD., JAYANKONDAM. UDAYARPALAYAM TK., JAYA NKONDAM-621802, TAMIL NADU, IN

City: Jayamkondacholapuram S.O

Telephone Number : 9659243360

Mobile Number : 9659243360

Observation text: customer facing water leak issue in the tub. sr.no and invoice img attached DOP.31.10.2024. Kindly approve.

Approval remark: WATER LEAK CASE-CUST NOT ACCEPTING REPAIR. DOP 31/10/24

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.