

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101384 dated 14/12/2024 has been generated in reference to Service order No. 721368 dated 13/11/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01254/SIC 12TTC3-WWA SPLIT 3S

Replacement Product Code : 40101701SD01316 DSS 12PI3R32-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01254 SIC 12TTC3-WWA SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230500008SA08176

Invoice No : 11283400

Invoice Date : 31/05/2023

DOP : 31/05/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230700008OD01837

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : JAIYA JOTHI HOME APALANCE JAIYA JOTHI HOME APALANC

Address : JAIYA JOTHI HOME APALANCE JAIYA JOTHI HOME APALANCE 506/306B KAMAR AGAR RODE ATTUR SALEM

City: Attur Salem

Telephone Number : 7339469292

Mobile Number : 7339469292

Observation text: CUSTOMER CASE-REPEAT COMP IN WAR-184041,185610 & 187390-CUS ESCALATED AT DISTRIBUTOR POINT-DEALER REPLCED TO CUSTOMER DURING WAR- CUS DOP-28/8/23

Approval remark: COMPRESSOR DEFECT-CUST CASE REPLACED THRU DEALER. APPROVED AS A SPECIAL CASE.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.