Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101379 dated 14/12/2024 has been generated in reference to Service order No. 723349 dated 10/12/2024. Area : SS4 COIMBATORE Model : 40101701SD01061/DSS 18TI3R32-RWA SPLIT Replacement Product Code : 40101701SD01442 SIC 18TTC3 WYQ SPLIT Product Category : AIR CONDITIONER Defective Product Code : 40101701SD01061 DSS 18TI3R32-RWA SPLIT Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231001061SA00079 Invoice No : 11005694 Invoice Date : 27/10/2023 DOP : 27/10/2023 DEALER / CUSTOMER : DEALER Damage/Defective : Defective AC UNIT : IDU-ODU ODU No : 231001061SA00559 Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED PRA submitted by : ABISHEGK.R Customer / Dealer Code : 40000E Customer / Dealer Name : EVARIST ENGINEERING EVARIST ENGINEERING Address : EVARIST ENGINEERING EVARIST ENGINEERING NO 209, NAMMANDHAN ROAD ARISIPALAYAM City: Arisipalayam Telephone Number : 9442184853 Mobile Number : 9442184853 Observation text: CUSTOMER CASE-DEALER REPLACED TO CUSTOMER SEALED SYSTEM GA S LEAK. CUS DOP-04/03/2024, PLEASE APPROVE THE SAME FOR REPLACEMENT SIR Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR. REPLACED THRU D EALER. Sanction text: Gas leak problem in the machine Kindly take necessary action. ADHT

Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.