

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/C/100019 dated 13/12/2024 has been generated in reference to Service order No. 345225 dated 01/12/2024.

Area : SS4 COIMBATORE

Model : 40101723SD00069/TEC QUBE 30L HS Q103 BLACK

Replacement Product Code : 40101723SD00069 TEC QUBE 30L HS Q103 BLACK

Product Category : CHOTUKOOL

Defective Product Code : 40101723SD00069 TEC QUBE 30L HS Q103 BLACK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240700069TR00343

Invoice No : NA

Invoice Date : 11/10/2024

DOP : 11/10/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Dealer / Retailer to Customer

Damaged Part(Only For Appl) : Cabinet

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 5000 Labour Rs. 500 (Includes gas charging, if any)

Nature Of Problem : Dead_on_Arrival

Job Code Desc : CABINET#DAMAGED/DENTS & SCRATCHES#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MYDEEN NESAL BEHAM

Address : MYDEEN NESAL BEHAM 5/4/2H THORKKAIAMMAN KOVIL STR POTTALPUTHER KA DAYAM-627415 9 MNS VEG SHOP

City: Tirunelveli Collectorate S.O

Telephone Number : 9597781141

Mobile Number : 9894667491

Observation text: Qube cabinet damaged, Amazon refused replacement Pls approval replacement from FG, Stk avl DOP: 11.10.24

Approval remark: QUBE DAMAGED-ONLINE PURCHASE CUSTOMER AGGRIEVED

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.