

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101381 dated 14/12/2024 has been generated in reference to Service order No. 722763 dated 30/11/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01061/DSS 18TI3R32-RWA SPLIT

Replacement Product Code : 40101701SD01442 SIC 18TTC3 WYQ SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01061 DSS 18TI3R32-RWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230601061SA00421

Invoice No : 16050092

Invoice Date : 21/06/2024

DOP : 20/06/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230601061SA01283

Nature Of Problem : Dealer\_replaced\_to\_customer\_approved\_by\_Service

Job Code Desc : IDU WATER DRIPPING / SWEATING#WATER DRIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : STAR REFRIGERATION STAR REFRIGERATION

Address : STAR REFRIGERATION STAR REFRIGERATION NO.4, SOUNDREMBAMBAL KANNAGI STREET

City: Karaikal S.O

Telephone Number :

Mobile Number : 9442394432

Observation text: CUSTOMER CASE-DEALER REPLACED TO CUSTOMER IDU WATER DRIPPING CASE-CUSTOMER DOP-21/06/2024 PLEASE APPROVE THE SAME SIR FOR REPLACEMENT

Approval remark: IDU WATER DRIPPING CASE CUST NOT ACCEPTING REPAIR.

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.