

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110768 dated 21/12/2024 has been generated in reference to Service order No. 348831 dated 14/12/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02954/RT EONCRYSTAL 280B RI OB

Replacement Product Code : 52141501SD02954 RT EONCRYSTAL 280B RI OB

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02954 RT EONCRYSTAL 280B RI OB

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240702954FR00874NC

Invoice No : 11151467

Invoice Date : 01/09/2024

DOP : 01/09/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#MOTOR WINDING DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : AMINA GANI

Address : AMINA GANI PONMUTHU NAGAR 4TH STREET KANGAYAM ROAD TIRUPUR

City: Arasampalayam B.O

Telephone Number : 8925431305

Mobile Number : 8925431305

Observation text: COMPRESSOR MOTOR WINDING DEFECT PROBLEM SR.NO, COMPRESSOR & BILL IMG PDF ATTACHED. DOP : 01/09/24. KINDLY APPROVE.

Approval remark: COMPRESSOR DEFECT-CUST CASE- NOT ACCEPTING REP

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.