

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101383 dated 14/12/2024 has been generated in reference to Service order No. 722933 dated 03/12/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01277/SIC 18TTC3 GWD SPLIT

Replacement Product Code : 40101701SD01442 SIC 18TTC3 WYQ SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01277 SIC 18TTC3 GWD SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240101277SA07102LO

Invoice No : 11143403

Invoice Date : 29/03/2024

DOP : 29/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240101277SA03352ZB

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MEYYANATHAN MEYYANATHAN

Address : MEYYANATHAN MEYYANATHAN 6/9,KAMARAJAPURAM 17 STREET PUTHUKOTTAI

City: Podukottai

Telephone Number : 9443163997

Mobile Number : 9488058361

Observation text: CUSTOMER CASE-SEADLED SYSTEM GAS LEAK IN THE UNIT CUSTOMER NOT ALLOWING TO REPAIR TO FURTHER PLEASE APPROVE THE SAME FOR REPLACEMENT SIR

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.