

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110816 dated 28/12/2024 has been generated in reference to Service order No. 352010 dated 25/12/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02970/RT EONVALOR 280B RCIT FS ST

Replacement Product Code : 52141501SD02970 RT EONVALOR 280B RCIT FS ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02970 RT EONVALOR 280B RCIT FS ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240602970FR00484ZW

Invoice No : 11150802

Invoice Date : 03/11/2024

DOP : 03/11/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CONTROL CARD#MAIN PCB - PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : DEVIKKA DEVIKKA

Address : DEVIKKA DEVIKKA TIRUMURUGANPOONDI PERIYAIPALA YALAM; TIRUR , NO : 2/77 SRB NAGAR , THIRUPORUR (RAJ KUMAR )

City: Tirumuruganpoondi B.O

Telephone Number : 8248627929

Mobile Number : 9944446389

Observation text: CONTROL CARD, MAIN PCB NOT WORKING ISSUE. SR.NO & BILL IMG ATTACHED. DOP : 03/11/24. KINDLY APPROVE.

Approval remark: MAIN PCB DEFECT-CUST CASE-CUST NOT ACCEPTING

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.