

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102499 dated 26/11/2024 has been generated in reference to Service order No. 337113 dated 06/11/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00529/WFEON CRS 8012 5.0 FKEDM GLWH

Replacement Product Code : 52141601SD00519 WFEON CRS 8012 5.0 FKEDM CNGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00529 WFEON CRS 8012 5.0 FKEDM GLWH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240800529FW01302VI

Invoice No : 11117159

Invoice Date : 19/10/2024

DOP : 19/10/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SUSPENSION MECHANISM#VIBRATION #APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Manikandan Manikandan

Address : Manikandan Manikandan Ramraj thottam,Kuttipalaisyam to nes avalar colony main road, Kollipanna i bac,Erode-638315,TAMIL NADU,IN

City: Appakudal B.O

Telephone Number : 9042226636

Mobile Number : 9042333280

Observation text: CUSTOMER CASE-SUSPENSION MECHANISM-VIBRATION- CUSTOMER NOT ALLOWING TO REPAIR FURTHER EXPECTING ONLY FOR REPLACEMENT.PLEASE APPROVE SIR.

Approval remark: SUSPENSION ROD DEFECT-CUST CASE- NEW MACHINE NOT ACCEPTING REPAIR.

Sanction text: suspension assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.