

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102563 dated 28/12/2024 has been generated in reference to Service order No. 347649 dated 10/12/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00360/WTEON ADR 70 5.0 FDTN GPGR

Replacement Product Code : 52141601SD00347 WTEON ADR 70 5.0 FDTG AURD

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00360 WTEON ADR 70 5.0 FDTN GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240900360FW00152ZA

Invoice No : 11024763

Invoice Date : 18/09/2024

DOP : 18/09/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#NOISE#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MOHANRAJ T MOHANRAJ T

Address : MOHANRAJ T MOHANRAJ T NO 45 KEELA GANDHI NAGAR KEERANUR KULATHUR KIRANUR

City: Kalamavur B.O

Telephone Number :

Mobile Number : 7904730595

Observation text: DEFECTIVE COMPLAINT- MECHANICAL ASSEMBLY JAMMED CUSTOMER NOT ALLOWING TO REPAIR FURTHER PLEASE APPROVE THE SAME FOR REPLACEMENT SIR

Approval remark: Mech assly noise- cust case-not accepting repair

Sanction text: Mechanical assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.