

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102547 dated 19/12/2024 has been generated in reference to Service order No. 347961 dated 10/12/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00403/WTEON 700 5.0 AP GPGR

Replacement Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240900403FW00819NY

Invoice No : 11024959

Invoice Date : 02/11/2024

DOP : 02/11/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : WATER LEAKAGE#OUTSIDE CABINET#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : G. Sankar

Address : G. Sankar 17/147,VELLALAR STREET, PAKKALIYUR, SANKARI-637301,TAMIL NADU,IN

City: Sankaridurg

Telephone Number : 8940180758

Mobile Number : 9487207471

Observation text: CUSTOMER CASE-WATER LEAKAGE OUTSIDE CABINET CUSTOMER PURCHASED FROM ECOM & NOT ALLOWING TO REPAIR FURTHER. PLEASE APPROVE FOR RC SIR

Approval remark: WATER LEAK CASE-CUST NOT ACCEPTING REPAIR. ESCALATED CASE

Sanction text: Water Leakage in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.