

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102574 dated 31/12/2024 has been generated in reference to Service order No. 349048 dated 14/12/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00521/WTEON ALP 75 5.0 FDTN GPGR

Replacement Product Code : 52141601SD00521 WTEON ALP 75 5.0 FDTN GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00521 WTEON ALP 75 5.0 FDTN GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240900521FW00320ZA

Invoice No : 11155405

Invoice Date : 09/12/2024

DOP : 09/12/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#NOISE#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Gulam Mohamed Gulam Mohamed

Address : Gulam Mohamed Gulam Mohamed 201pallivasal kadu 2nd Stree t ILLUPP
UR

City: Ennai B.O

Telephone Number : 9698272292

Mobile Number : 9976613326

Observation text: CUSTOMER CASE-MECHANICAL ASSEMBLY DEFECT CUSTOMER EXPECTIN
G FOR REPLACEMENT.PLEASE APPROVE THE SAME SIR.

Approval remark: MECH ASSLY DEFECTIVE- CUST CASE DOP 9/12/2024 CUST NOT A
CCEPTING REPAIR

Sanction text: MECH ASSLY DEFECTIVE- CUST CASE NOT ACCEPTING REPAIR.

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.