

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/110642 dated 27/11/2024 has been generated in reference to Service order No. 343278 dated 24/11/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02865/RD EMARVEL 207C TDF AT WN

Replacement Product Code : 52141501SD02865 RD EMARVEL 207C TDF AT WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02865 RD EMARVEL 207C TDF AT WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240902865DR00513ZR

Invoice No : 11155749

Invoice Date : 27/10/2024

DOP : 27/10/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : MDoor,Cabinet,SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : Kamal T

Customer / Dealer Code : 40000E

Customer / Dealer Name : Eswari Eswari

Address : Eswari Eswari 389, Thennalipatti,Kumarapatti,Kunnathur

City: Kunnathur B.O

Telephone Number : 7502901454

Mobile Number : 9597508120

Observation text: CABINET DAMAGED, SIDE PANEL, MAIN DOOR DENT. SR.NO & IMG PDF ATTACHED. DOP : 27/10/24. KINDLY APPROVE.

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.