

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102587 dated 15/01/2025 has been generated in reference to Service order No. 356811 dated 10/01/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00508/WSEEDGE NEO 70 5.0 PB3 SLGR

Replacement Product Code : 52141601SD00508 WSEEDGE NEO 70 5.0 PB3 SLGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00508 WSEEDGE NEO 70 5.0 PB3 SLGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240900508SW02146EL

Invoice No : 11157911

Invoice Date : 05/01/2025

DOP : 05/01/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : WATER LEAKAGE#OUTSIDE CABINET#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : ASHOK ASHOK

Address : ASHOK ASHOK NO : 39 , THENDRAL NAGAR ANJANAIYAR KOVIL BACKSIDE K AUVERI R S , NAMKKAL , 638010

City: SPB Colony S.O

Telephone Number : 9487309713

Mobile Number : 9487309713

Observation text: CUSTOMER CASE-WATER LEAKAGE OUTSIDE THE CABINET CUSTOMER NOT ALLOWING TO REPAIR FURTHER. PLEASE APPROVE THE SAME FOR REPLACEMENT SIR

Approval remark: WATER LEAKGE- OUTSIDE CUST NOT ACCEPTING REPAIR.

Sanction text: WATER LEAKAGE-CUST NOT ACCEPTING REPAIR.

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.