

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102580 dated 06/01/2025 has been generated in reference to Service order No. 355046 dated 04/01/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00387/WTEON ADR 65 5.0 FDTN GPGR

Replacement Product Code : 52141601SD00387 WTEON ADR 65 5.0 FDTN GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00387 WTEON ADR 65 5.0 FDTN GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240700387FW01284WZ

Invoice No : 669

Invoice Date : 03/01/2025

DOP : 03/01/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#NOISE#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHIVA RAJ SHIVA RAJ

Address : SHIVA RAJ SHIVA RAJ NO : 2/50 , VALLALAR STREET SOUNDAIYAMBIYA NAGAR KASANAANKANPATTY

City: Gugi Salem

Telephone Number : 9025250254

Mobile Number : 9025250254

Observation text: CUSTOMER CASE-MECHANICAL ASSEMBLY DEFECT NEW MACHINE-CUSTOMER NOT ALLOWING FOR REPAIR PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: MECH ASSLY DEFECTIVE- CUST CASE=NEW MACHINE NOT ACCEPTING REPAIR.

Sanction text: MECH ASSLY JAMMED-CUST CASE. NEW MACHINE

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.