

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101399 dated 26/12/2024 has been generated in reference to Service order No. 723828 dated 20/12/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230801126SA02872

Invoice No : 11005534

Invoice Date : 15/04/2024

DOP : 15/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230801126SA04657

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#IDU - DISPLAY PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VIJAY VIJAY

Address : VIJAY VIJAY NO 15 MUTHHAMAAL KOVIL NORTH KARAIKUDI

City: Karaikudi Angodi

Telephone Number : 9443465565

Mobile Number : 9791666567

Observation text: CUSTOMER CASE-INDOOR DISPLAY PCB NOT WORKING CUSTOMER EXPECTING FOR REPLACEMENT.PLEASE APPROVE FOR REPLACEMENT SIR

Approval remark: IDU PCB DEFECT-CUST CASE-NOT ACCEPTING REPAIR

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.