

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101408 dated 18/01/2025 has been generated in reference to Service order No. 724357 dated 30/12/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01235/SIC 18DTC3 GWA AL

Replacement Product Code : 40101701SD01235 SIC 18DTC3 GWA AL

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01235 SIC 18DTC3 GWA AL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230401235SA00758

Invoice No : 11109012

Invoice Date : 27/09/2024

DOP : 27/09/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230401235SA05584

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : CONDENSER - COPPER#JOINT LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : ANITH FURNITURE ANITH FURNITURE

Address : ANITH FURNITURE ANITH FURNITURE NO 6/36 KANIKA MADHACOMPLEX MAIN ROAD KULACHAL

City: Karinkal S.O

Telephone Number : 9871353131

Mobile Number : 9443607531

Observation text: CUSTOMER CASE-DEALER REPLACED TO CUSTOMER CONDENSER COPPER -JOINT LEAK. CUS DOP-17/12/2024 PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: JOINT LEAK-CUST CASE-CUST NOT ACCEPTING REPAIR NEW MACHINE-REPLACED THRU DEALER

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.