

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/110791 dated 26/12/2024 has been generated in reference to Service order No. 347825 dated 10/12/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02981/RT EONVALOR 310B RCIT MT BK

Replacement Product Code : 52141501SD02981 RT EONVALOR 310B RCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02981 RT EONVALOR 310B RCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240102981FR00174SZ

Invoice No : 11142591

Invoice Date : 20/02/2024

DOP : 20/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Dealer / Retailer to Customer

Damaged Part(Only For Appl) : FDoor

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 5000 Labour Rs. 500 (Includes gas charging, if any)

Nature Of Problem : Top\_Dealer\_Trade\_policy

Job Code Desc : FREEZER DOOR#DOOR - DAMAGED/DENTS & SCRATCHES#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCIES SATHYA AGENCIES

Address : SATHYA AGENCIES SATHYA AGENCIES NO 8 , PALANI ROAD, DINDUGAL,

City: Dindigul H.O

Telephone Number : 7845857985

Mobile Number : 7845857985

Observation text: Freezer door damaged, 52141501PA03264 - Discontinued Pls apply for replacement from FG, Stk avl DOP: 20.02.24, Top 150 dlr

Approval remark: FREEZER DOOR DAMAGED-TRANSIT/HANDLING DAMAGES. SPARE OBSOLETE

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.