

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110888 dated 15/01/2025 has been generated in reference to Service order No. 357177 dated 11/01/2025.

Area : SS4 COIMBATORE

Model : 52141501SD03615/RF EON 438B RCI MT BK

Replacement Product Code : 52141501SD03613 RF EON 438B RCI CH GD

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03615 RF EON 438B RCI MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240703615FR00022EH

Invoice No : 154048

Invoice Date : 30/09/2024

DOP : 30/09/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAJESH RADHAKRISHNAN

Address : RAJESH RADHAKRISHNAN 81-6, DOCTORS COLONY JAGIR AMMAPALAYAM

City: Fair Lands

Telephone Number :

Mobile Number : 9962059831

Observation text: DEFECTIVE COMPLAINT- SEADLED SYSTEM GAS CHOKE CUSTOMER NOT ALLOWING TO REPAIR TO FURTHER PLEASE APPROVE THE SAME FOR REPLACEMENT SIR

Approval remark: SEALED SYSTEM CHOKE-CUST CASE CUST NOT ACCEPTING REPAIR.

Sanction text: sealed system problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.