

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102597 dated 18/01/2025 has been generated in reference to Service order No. 355969 dated 07/01/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00420/WTEON VLVT 75 5.0 FDTN MTBK

Replacement Product Code : 52141601SD00420 WTEON VLVT 75 5.0 FDTN MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00420 WTEON VLVT 75 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240800420FW00731ZL

Invoice No : 11153334

Invoice Date : 04/11/2024

DOP : 04/11/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#NOISE#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : ARUNKUMAR K ARUNKUMAR K

Address : ARUNKUMAR K ARUNKUMAR K DOOR NO.1 VENKATESHWAR NAGAR, 3RD STREET VALAYANKADU KUMAR, NAGAR TIRPUR,

City: Ayyankalipalayam B.O

Telephone Number : 9150697387

Mobile Number : 9486645947

Observation text: CUSTOMER CASE-MECHANICAL ASSEMBLY DEFECT CUSTOMER EXPECTING ONLY FOR REPLACEMENT PLEASE APPROVE THE SAME SIR

Approval remark: MECH ASSLY DEFECTIVE- CUST CASE CUST NOT ACCEPTING REPAIR.

Sanction text: mechanical assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.