

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110905 dated 18/01/2025 has been generated in reference to Service order No. 358891 dated 17/01/2025.

Area : SS4 COIMBATORE

Model : 52141501SD02870/RD EMARVEL 207C THF AT WN

Replacement Product Code : 52141501SD02870 RD EMARVEL 207C THF AT WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02870 RD EMARVEL 207C THF AT WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231102870DR02135

Invoice No : 11138747

Invoice Date : 20/04/2024

DOP : 20/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#MOTOR-ELECTRICAL DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BASKAR V

Address : BASKAR V KUPPUR ,SIDDHAN KOTTAI DHARMAPURI,636701

City: Mathikonpalayam B.O

Telephone Number : 8148687327

Mobile Number : 8148687327

Observation text: DEFECTIVE COMPLAINT- COMPRESSOR ELECTRICAL DEF CUSTOMER EXPECTING FOR REPLACEMENT.PLEASE APPROVE THE SAME FOR REPLACEMENT SIR.

Approval remark: COMPRESSOR DEFECT-CUST CASE- NOT ACCEPTING REP

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.