

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110847 dated 07/01/2025 has been generated in reference to Service order No. 354370 dated 02/01/2025.

Area : SS4 COIMBATORE

Model : 52141501SD03163/RT EONVALOR 260C RCIF ST RH

Replacement Product Code : 52141501SD03163 RT EONVALOR 260C RCIF ST RH

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03163 RT EONVALOR 260C RCIF ST RH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 241103163FR00176ZG

Invoice No : 11157921

Invoice Date : 14/12/2024

DOP : 14/12/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED WHEN HOT#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : Ramesh Ramesh

Address : Ramesh Ramesh A405 CasaGrand Cosmos Thudi yalur

City: Tudiyalur S.O

Telephone Number : 9700028767

Mobile Number : 9043214409

Observation text: COMPRESSOR JAMMED ISSUE. SR.NO & IMG ATTACHED. DOP : 14/12/24. KINDLY APPROVE.

Approval remark: COMPRESSOR JAMMED-CUST CASE-NEW MACHINE NOT ACCEPTING REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

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Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.