

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101396 dated 24/12/2024 has been generated in reference to Service order No. 723647 dated 16/12/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01154/SIC 12DTC3-WWA SPLIT 3S

Replacement Product Code : 40101701SD01507 AC 1T SIC 12TTC3 WYQ SPLIT 3S

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01154 SIC 12DTC3-WWA SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240101154SA00072SZ

Invoice No : 11103887

Invoice Date : 28/03/2024

DOP : 28/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240201154SA01025BZ

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : CONTROL CARD#IDU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : DARLING DIGITAL WORLD DARLING DIGITAL WORLD

Address : DARLING DIGITAL WORLD DARLING DIGITAL WORLD NO 272 OPPOSITE TO TRA VELLERS BANGLAW ATTUR TK

City: Attur Salem

Telephone Number : 9791754459

Mobile Number : 9791254457

Observation text: CUSTOMER CASE-DEALER REPLACED TO CUSTOMER MAIN PCB DEFECT. CUS DOP-20/04/2024. PLEASE APPROVE THE SAME FOR REPLACEMENT SIR

Approval remark: MAIN PCB DEFECT-CUST CASE-CUST NOT ACCEPTING REPLACED THRU DEALER.

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

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Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.