

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/110754 dated 14/12/2024 has been generated in reference to Service order No. 344880 dated 30/11/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03380/RD R190B WRF WN RD

Replacement Product Code : 52141501SD03380 RD R190B WRF WN RD

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03380 RD R190B WRF WN RD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240503380DR01852

Invoice No : 11153764

Invoice Date : 12/10/2024

DOP : 12/10/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Manufacturing Defect

Damaged Part(Only For Appl) :

Accountable By : Manufacturing

Estimate Cost To Repair : Spares Rs. 2500 Labour Rs. 550 (Includes gas charging, if any)

Nature Of Problem : Repeat\_Failure

Job Code Desc : MAIN DOOR#GASKET GAP#APPLIANCE TO BE REPLACED

PRA submitted by : SURYA VEL M D

Customer / Dealer Code : 40000E

Customer / Dealer Name : KAMAL KAMAL

Address : KAMAL KAMAL M-515 PHASE-1 ANNA NAGAR, TIRUCHIRAPPALLI

City: ANNANAGAR S.O

Telephone Number : 9944398069

Mobile Number : 9944398069

Observation text: machine has gasket gap even after replacing spare, sr.no and gap image attached. DOP.12.10.2024. Kindly approve,

Approval remark: DOOR ALIGNMENT- GAP- GASKET REPLACED OCY 2024 DOP- CUSTOMER NOT ACCEPTING REPAIR

Sanction text: Door damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.