

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102616 dated 28/01/2025 has been generated in reference to Service order No. 361568 dated 25/01/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00295/WTEON ALR 70 5.0 FISGS MTRD

Replacement Product Code : 52141601SD00295 WTEON ALR 70 5.0 FISGS MTRD

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00295 WTEON ALR 70 5.0 FISGS MTRD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230800295FW00058

Invoice No : 11137672

Invoice Date : 03/11/2024

DOP : 03/11/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#NOISE#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAVI KUMAR RAVI KUMAR

Address : RAVI KUMAR RAVI KUMAR NO 22A MARCO NAGAR CHICKANA COLLEGE ROAD T IRUPUR

City: 15 Velampalayam B.O

Telephone Number : 8489057825

Mobile Number : 7867882077

Observation text: MECHANICAL ASSEMBLY RUNNING NOISE PROBLEM. CUSTOMER NOT ALLOWING REPAIR, SR.NO & BILL IMG ATT DOP : 03/11/24. KINDLY APPROVE.

Approval remark: Mech assly noise- cust case-not accepting repair

Sanction text: Mech assly noise- cust case-not accepting repair

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.