

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110987 dated 12/02/2025 has been generated in reference to Service order No. 361512 dated 25/01/2025.

Area : SS4 COIMBATORE

Model : 52141501SD02954/RT EONCRYSTAL 280B RI OB

Replacement Product Code : 52141501SD02954 RT EONCRYSTAL 280B RI OB

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02954 RT EONCRYSTAL 280B RI OB

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231002954FR01360

Invoice No : 11138134

Invoice Date : 22/12/2024

DOP : 22/12/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional\_Defect\_-\_Not\_repairable

Job Code Desc : COMPRESSOR#MOTOR-ELECTRICAL DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : DURAI

Address : DURAI NO 275/1, SHIVA NAGAR 15, VELAMPALAYAM TIRUPUR

City: 15 Velampalayam B.O

Telephone Number :

Mobile Number : 8610470071

Observation text: COMPRESSOR MOTOR ELECTRICAL WINDING DEFECT PROBLEM NO STOCK WITH DEALER, CUSTOMER WANTS ONLY REPLACEMENT CUST DOP : 22/12/24. KINDLY APPROVE.

Approval remark: COMPRESSOR DEFECT-CUST CASE- NOT ACCEPTING REP DEC 2024  
DOP

Sanction text: COMPRESSOR DEFECT-CUST CASE- NOT ACCEPTING REP

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.