

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/A/101370 dated 21/11/2024 has been generated in reference to Service order No. 721180 dated 11/11/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01217/DSS 18II5R32 WWR

Replacement Product Code : 40101701SD01374 SIC 18ITC5 WYS SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01217 DSS 18II5R32 WWR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231101217SA00187

Invoice No : 0000000

Invoice Date : 13/03/2024

DOP : 13/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

AC UNIT : IDU-ODU

ODU No : 231101217SA00043

Damage Happened During : Manufacturing Defect

Damaged Part(Only For Appl) :

Accountable By : Manufacturing

Estimate Cost To Repair : Spares Rs. 2500 Labour Rs. 550 (Includes gas charging, if any)

Nature Of Problem : Functional_Defect--Not_repairable

Job Code Desc : CONTROL CARD#ODU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : SURYA VEL M D

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRI DEVI

Address : SRI DEVI ARIYALUR GOVERNMENT COLLEGE,

City: Ariyalur Bazar

Telephone Number : 9283782800

Mobile Number : 9751959766

Observation text: machine ODU pcb not working. sr.no and invoice img attached DOP.13.03.2024. kindly approve.

Approval remark: ODU PCB DEFECT-CUST NOT ACCEPTING REPAIR.

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.