

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/W/102644 dated 12/02/2025 has been generated in reference to Service order No. 362289 dated 27/01/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00403/WTEON 700 5.0 AP GPGR

Replacement Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240600403FW00521JB

Invoice No : 11148805

Invoice Date : 14/06/2024

DOP : 14/06/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) :

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#NOISE#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : Muruganandam Muruganandam

Address : Muruganandam Muruganandam House1/10,Gandhi street Cinnaiyagow nda n puthur savade coimbatore,MADUK KARAI-641105,TAMIL NADU,IN

City: Bodipalayam B.O

Telephone Number : 9751597911

Mobile Number : 9944933689

Observation text: MECHANICAL ASSEMBLY RUNNING NOISE PROBLEM. UNABLE TO RECTIFY NOISE,CUSTOMER WANTS REPLACEMENT CUST DOP : 14/06/24. KINDLY APPROVE,

Approval remark: Mech assly noise- cust case-not accepting repair

Sanction text: Mech assly noise- cust case-not accepting repair

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.