

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111008 dated 13/02/2025 has been generated in reference to Service order No. 366557 dated 12/02/2025.

Area : SS4 COIMBATORE

Model : 52141501SD03184/RD EDGEPRO 240C TDF MN WN

Replacement Product Code : 52141501SD03184 RD EDGEPRO 240C TDF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03184 RD EDGEPRO 240C TDF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240303184DR00254NZ

Invoice No : 11021090

Invoice Date : 25/03/2024

DOP : 25/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : KARTHIKANAYA KARTHIKANAYA

Address : KARTHIKANAYA KARTHIKANAYA NO;2/30,PILLAYARA KOVIL ST, VATTUKKATTI POST, TIRUTHURAIPUNDI,

City: Tiruthuraipundi Bazar

Telephone Number : 8667750044

Mobile Number : 9865070994

Observation text: DEFECTIVE COMPLAINT- COMPRESSOR JAMMED CASE. CUSTOMER NOT ALLOWING TO REPAIR FURTHER. PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: COMPRESSOR JAMMED-CUST CASE-NOT ACCEPTING REPAIR.

Sanction text: COMPRESSOR JAMMED-CUST CASE-NOT ACCEPTING REPAIR.

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.