

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110822 dated 31/12/2024 has been generated in reference to Service order No. 348037 dated 11/12/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03573/RD R190C WRF NY BL

Replacement Product Code : 52141501SD03573 RD R190C WRF NY BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03573 RD R190C WRF NY BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240803573DR00346ZY

Invoice No : 11119392

Invoice Date : 03/11/2024

DOP : 03/11/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#NOISE - RUNNING#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : DINESH DINESH

Address : DINESH DINESH 145B VELAAYUDNAGAR PECHAMAN, KOVIL 1ST CROSS STREET

City: AMBASAMUDRAM

Telephone Number : 8072209407

Mobile Number : 8072209407

Observation text: COMPRESSOR NOISE-RUNNING PROB. SR.NO&BILL,ATTACHE. CUSTOMER HEAVY ESCALATION. VIDEOS ATTACHED. DOP : 03/11/24. KINDLY APPROVE.

Approval remark: COMPRESSOR NOISE-CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.