

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102666 dated 22/02/2025 has been generated in reference to Service order No. 366286 dated 11/02/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00477/WTEON VLVT 80 5.0 FDTS MTBK

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00477 WTEON VLVT 80 5.0 FDTS MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 241100477FW00761ZD

Invoice No : 11019441

Invoice Date : 18/12/2024

DOP : 18/12/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : D.SASIKUMAR

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGNCIES SATHYA AGNCIES

Address : SATHYA AGNCIES SATHYA AGNCIES CITY UNION BANK NEAR,NILAKOTT

City: Nilakottai

Telephone Number : 7845556985

Mobile Number : 7845556985

Observation text: CLUTCH ASSY NOISE ISSUE - CUSTOMER ESCALATION CASE DUE TO STOCK UNAVAILABILITY, SRN APPLIED DOP - 25.12.2024. KINDLY APPROVE

Approval remark: CLUTCH ASSLY NOISE-CUST CAE CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER. SATHYA CASE

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.