

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101393 dated 21/12/2024 has been generated in reference to Service order No. 723272 dated 09/12/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01214/SFC 18PTC3-WWP

Replacement Product Code : 40101701SD01215 DSS 18PFS3R32-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01214 SFC 18PTC3-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240101214SA00243

Invoice No : 11146133

Invoice Date : 01/07/2024

DOP : 01/07/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240101214SA00578

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : IDU WATER DRIPPING / SWEATING#WATER DRIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRI RAM

Address : SRI RAM NO;7 RAJINAGAR 2ND CROSS ULLUR SETTIMANDAPAM

City: Kumbakonam Bazar S.O

Telephone Number : 7904227548

Mobile Number : 9150272730

Observation text: CUSTOMER CASE-IDU WATER DRIPPING CASE. CUSTOMER NOT ALLOWING TO REPAIR FRUTHER. PLEASE APPROVE FOR REPLACEMENT SIR

Approval remark: WATER DRIPPING-CUST NOT ACCEPTING REPAIR.

Sanction text: Water leakage complaint in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.