

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/111103 dated 13/03/2025 has been generated in reference to Service order No. 373483 dated 12/03/2025.

Area : SS4 COIMBATORE

Model : 52141501SD03332/RD ERIOPLS 205B THF SE BL

Replacement Product Code : 52141501SD03332 RD ERIOPLS 205B THF SE BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03332 RD ERIOPLS 205B THF SE BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 250203332DR00914KR

Invoice No : 11006915

Invoice Date : 08/03/2025

DOP : 08/03/2025

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : OHM ENGINEERS OHM ENGINEERS

Address : OHM ENGINEERS OHM ENGINEERS MATTUR MAIN ROAD BSNL OFFICE ROAD RK NAGAR OMALUR SALEM

City: Omalur

Telephone Number : 9791279953

Mobile Number : 7395884455

Observation text: DAMAGED CASE DEALER STOCKSET CASE. CABINET BOTTOM DENT AND DAMAGED. PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: BOTTOM BUCKLING-TRANSIT/HANDLING DAMAGES

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.