

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101418 dated 17/02/2025 has been generated in reference to Service order No. 726057 dated 30/01/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01277/SIC 18TTC3 GWD SPLIT

Replacement Product Code : 40101701SD01369 AC 1.5T DSS 18PI3R32-WWP Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01277 SIC 18TTC3 GWD SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301277SA07253UV

Invoice No : 000723

Invoice Date : 02/04/2024

DOP : 02/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240301277SA10612ZM

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : IDU WATER DRIPPING / SWEATING#WATER DRIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : FAIROJA FAIROJA

Address : FAIROJA FAIROJA DOOR NO 375 JAWAS NAGAR DINDUGAL ROAD PALLAPATTY KARUR

City: PALLAPATTI BAZAAR

Telephone Number : 8428276635

Mobile Number : 7339014920

Observation text: CUSTOMER CASE-IDU WATER DRIPPING CASE. CUSTOMER NOT ALLOWING TO REPAIR FURTHER. PLEASE APPROVE THE SAME FOR REPLACEMENT SIR.

Approval remark: IDU WATER DRIPPING CASE CUST NOT ACCEPTING REPAIR.

Sanction text: IDU WATER DRIPPING CASE

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.