

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102687 dated 12/03/2025 has been generated in reference to Service order No. 364680 dated 05/02/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00403/WTEON 700 5.0 AP GPGR

Replacement Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 241100403FW00442CE

Invoice No : 11361402

Invoice Date : 29/11/2024

DOP : 29/11/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional_Defect -- Not_repairable

Job Code Desc : CONTROL CARD#MAIN PCB - COMPLETELY NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : Sasikala Sasikala

Address : Sasikala Sasikala Plot no 21 Door no 1312 Akka ravillai veedu che ruppaloor p ost

City: Cherupallur B.O

Telephone Number : 9445619983

Mobile Number : 9487186336

Observation text: CONTROL CARD, MAIN PCB COMPLETELY NOT WORKING. CUST NOT ALLOWING REPAIR, WANTS ONLY REPL,BILL ATT CUST DOP : 14/01/25. KINDLY APPROVE

Approval remark: MAIN PCB DEFECT-CUST CASE-NEW MACHINE CUST NOT ACCEPTING REPAIR

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.