

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101424 dated 08/03/2025 has been generated in reference to Service order No. 728960 dated 24/02/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01214/SFC 18PTC3-WWP

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01214 SFC 18PTC3-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240101214SA05425

Invoice No : 11145255

Invoice Date : 27/03/2024

DOP : 27/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : AJANTHA HOME APPLIANCE AJANTHA HOME APPLIANCE

Address : AJANTHA HOME APPLIANCE AJANTHA HOME APPLIANCE NO 10/83, THABAL NARAYANA SWAMMY STREET SALEM ROAD

City: Namakkal Fort

Telephone Number : 9442435272

Mobile Number : 7010304324

Observation text: DEFECTIVE COMPLAINT-ODU PCB DEFECT & NOT WORKING DEALER RE PLACED TO CUSTOMER - CUS DOP-26/4/24. NO STOCK & SRN DONE. PLS APPROVE SIR

Approval remark: odu pcb defect- CUST NOT ACCEPTING REPAIR ESCALATED CASE REPLACED THRU DEALER

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.