

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102395 dated 08/09/2024 has been generated in reference to Service order No. 315477 dated 06/09/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00404/WTEON 700 AP GPGR

Replacement Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00404 WTEON 700 AP GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220900404FW00543

Invoice No : U24008483

Invoice Date : 23/08/2024

DOP : 23/08/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#DISPLAY PCB - ERRATIC WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Saritha Palanisamy Saritha Palanisamy

Address : Saritha Palanisamy Saritha Palanisamy NEAR GH KOLLIHILLS ROAD KALAPPANAICKENPATTY

City: Kalappanaickenpatti

Telephone Number : 7845048358

Mobile Number : 7845048358

Observation text: CUSTOMER CASE-DISPLAY PCB DEFECT & NOT WORKING CUSTOMER NOT ALLOWING TO REPAIR TO FURTHER PLEASE APPROVE THE SAME SIR

Approval remark: DISPLAY PCB DEFECT-CUST IS NOT ACCEPTING REPAIR AUG 2024 DOP

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.