

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101427 dated 08/03/2025 has been generated in reference to Service order No. 220447 dated 04/03/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01035/GSC 18PTC3-WVA

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01035 GSC 18PTC3-WVA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220201035SA01125

Invoice No : 11095093

Invoice Date : 16/02/2024

DOP : 16/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHARPTRONICS SHARPTRONICS

Address : SHARPTRONICS SHARPTRONICS SALEM MAIN ROAD, NAMAKKAL,

City: NAMAKKAL H O

Telephone Number : 9894315552

Mobile Number : 9894315552

Observation text: DEFECTIVE COMPLAINT- GAS LEAK IN THE UNIT DEALER REPLACED TO CUSTOMER. CUSTOMER DOP-16/02/24 NO STOCK FOR RC & SRN DONE. PLS APPROVE SIR

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR . REPLACED THRU DEALER.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.