

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111113 dated 18/03/2025 has been generated in reference to Service order No. 373568 dated 12/03/2025.

Area : SS4 COIMBATORE

Model : 52141501SD02863/RD EMARVEL 207C TDF FU WN

Replacement Product Code : 52141501SD02863 RD EMARVEL 207C TDF FU WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02863 RD EMARVEL 207C TDF FU WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240802863DR03781ZC

Invoice No : 11108234

Invoice Date : 05/01/2025

DOP : 05/01/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED TRIP / HOT#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SANTHOSH SANTHOSH

Address : SANTHOSH SANTHOSH NO 1/23 SOUTH SALAMPATTI PERAIYUR POST

City: Peraiyur B.O

Telephone Number : 8015616073

Mobile Number : 9159986073

Observation text: DEFECTIVE COMPLAINT- COMPRESSOR JAMMED CASE CUSTOMER NOT ALLOWING TO REPAIR TO FURTHER PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: COMPRESSOR JAMMED-CUST CASE-NEW MACHINE CUST NOT ACCEPTING REPAIR

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.