

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110866 dated 10/01/2025 has been generated in reference to Service order No. 353175 dated 30/12/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03205/RD EDGENEO 207D THF AQ BL

Replacement Product Code : 52141501SD03212 RD EDGENEO 207C THF BH WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03205 RD EDGENEO 207D THF AQ BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230603205DR00241

Invoice No : 11136621

Invoice Date : 16/10/2023

DOP : 10/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Parthasarathy Sudarshan

Address : Parthasarathy Sudarshan 90 West utara Street Srirangam Tiruchirappalli 620006

City: Annamandapam

Telephone Number :

Mobile Number : 8300110101

Observation text: CUSTOMER CASE-COMPRESSOR JAMMED CASE- CUSTOMER NOT ALLOWING TO REPAIR. PLEASE APPROVE FOR REPLACEMENT SIR

Approval remark: COMPRESSOR JAMMED-CUST CASE-NOT ACCEPTING REPAIR.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.