

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101431 dated 19/03/2025 has been generated in reference to Service order No. 221377 dated 09/03/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01378/AC 1.5T SIC 18VTC3 WYB TK

Replacement Product Code : 40101701SD01379 AC 1.5T SIC 18VTC3 WYB CYP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01378 AC 1.5T SIC 18VTC3 WYB TK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 241000098SA00263ZK

Invoice No : 11019808

Invoice Date : 18/02/2025

DOP : 18/02/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 2409000980D01897ZC

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : EVAPORATOR - COPPER#UNABLE TO IDENTIFY#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : LISA LISA

Address : LISA LISA A306 VEDHA ENCLAVE KAMATCHIPURAM

City: Ondipudur

Telephone Number : 9495946834

Mobile Number : 9344109279

Observation text: EVAPORATOR-COPPER LEAK,UNABLE TO IDENTIFY. CUST NOT ALLOWING REPAIR, WANTS ONLY REPL. SR&BLL CUST DOP : 16/02/25. KINDLY APPROVE

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.