

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101434 dated 21/03/2025 has been generated in reference to Service order No. 728555 dated 21/02/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01507/AC 1T SIC 12TTC3 WYQ SPLIT 3S

Replacement Product Code : 40101701SD01507 AC 1T SIC 12TTC3 WYQ SPLIT 3S

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01507 AC 1T SIC 12TTC3 WYQ SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 241200229SA07924ZW

Invoice No : 11159203

Invoice Date : 22/01/2025

DOP : 22/01/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 241200225OD04645QZ

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : CONTROL CARD#IDU - DISPLAY PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : JAMUNA JAMUNA

Address : JAMUNA JAMUNA GOLDEN TOWER NAGAR SENTHUR BAKERY CUT MANGALAM:TIRUPUR

City: Tirupur Bazaar S.O

Telephone Number : 9150922455

Mobile Number : 9500925545

Observation text: IDU PCB COMPLETELY NOT WORKING,CUST HEAVY ESCALATI CUST NOT ALLOWING SERVICE,WANTS ONLY REPL CUST DOP : 22/01/25. KINDLY APPROVE.

Approval remark: IDU PCB DEFECT-CUST NOT ACCPETING REPAIR

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.