

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101413 dated 12/02/2025 has been generated in reference to Service order No. 726555 dated 04/02/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01254/AC 1T SIC 12TTC3-WWA Split 3S

Replacement Product Code : 40101701SD01507 AC 1T SIC 12TTC3 WYQ SPLIT 3S

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01254 AC 1T SIC 12TTC3-WWA Split 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240200008SA02844MU

Invoice No : 11143672

Invoice Date : 01/04/2024

DOP : 01/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240200008OD00959ZY

Nature Of Problem : Functional\_Defect\_-\_Not\_repairable

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : MOHAMMAD AKRAM MOHAMMAD AKRAM

Address : MOHAMMAD AKRAM MOHAMMAD AKRAM 9/85 - 12 ANNA NAGAR, ERVADIRA MANA THAPURAM-623515

City: Eruvadi Ramnad

Telephone Number : 9600339942

Mobile Number : 9600339942

Observation text: SEALED SYSTEM, GAS LEAK ISSUE. REPEAT COMPLAINT, CUST NOT ALLOWING SERVICE. DOP : 01/04/24. KINDLY APPROVE.

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR.

Sanction text: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR.

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.