

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101436 dated 21/03/2025 has been generated in reference to Service order No. 222205 dated 13/03/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code : 40101701SD01379 AC 1.5T SIC 18VTC3 WYB CYP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240801126SA06854ZO

Invoice No : 11114806

Invoice Date : 08/03/2025

DOP : 08/03/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240701126SA03556ZS

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : GOWTHAM MAHENDRAN

Address : GOWTHAM MAHENDRAN FLAT NO 906 SRIVARY ANNANYA APARTMENT 27/3 THAN
NER PATHAN ROAD PEELAMEDU

City: PEELAMEDU

Telephone Number : 9003129001

Mobile Number : 9003129001

Observation text: SEALED SYSTEM,GAS LEAK PROB. NEW MACHINE,CUST NOT ALLOWING
SERVICE,WANTS REPL. CUST DOP : 08/03/25. KINDLY APPROVE.

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.