

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100275 dated 20/03/2025 has been generated in reference to Service order No. 374054 dated 14/03/2025.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00129 DH ESNCH 325D 2HCNP RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230700066CR01119

Invoice No : 11141275

Invoice Date : 10/03/2025

DOP : 10/03/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : SEALED SYSTEM#GAS LEAK - DRIER_CAPILLARY JOINT#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : MAHINDRAN MAHINDRAN

Address : MAHINDRAN MAHINDRAN 10/28, PALANIYAPPA LAY OUT KUMARAN NAGAR POLLACHI POLLACHI

City: Gandhi Market

Telephone Number : 8870787284

Mobile Number : 8072400108

Observation text: SEALED SYSTEM,DRIER CAPILLARY JOINT LEAK PROB. CUST NOT ALLOWING SERVICE,WANTS ONLY REPL CUST DOP : 10/03/25. KINDLY APPROVE.

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.