

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111166 dated 31/03/2025 has been generated in reference to Service order No. 377207 dated 25/03/2025.

Area : SS4 COIMBATORE

Model : 52141501SD03475/RD ERIOPLS 205A THF SS WN

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03475 RD ERIOPLS 205A THF SS WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240403475DR01076

Invoice No : 11146817

Invoice Date : 29/04/2024

DOP : 29/04/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : NATIONAL AGENCY NATIONAL AGENCY

Address : NATIONAL AGENCY NATIONAL AGENCY NO 66/7; MAIN ROAD; AYYAPPA THET
RE OPP; MATHUKUR;

City: MADUKKUR S.O

Telephone Number : 7200145553

Mobile Number : 7200145553

Observation text: DEFECTIVE COMPLAINT- MAIN PCB DEFECT & NOT WORKING DEALER
REPLACED TO CUSTOMER. CUSTOMER DOP-15/06/24 NO STOCK FOR RC & SRN DONE. PLS
APPROVE SIR

Approval remark: MAIN PCB DEFECT-CUST CASE-CUST NOT ACCEPTING REPLACED THRU
DEALER

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.