

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100277 dated 28/03/2025 has been generated in reference to Service order No. 377113 dated 25/03/2025.

Area : SS4 COIMBATORE

Model : 24131601SD00110/DH EPENTA 325D 2HCN RW

Replacement Product Code : 24131601SD00129 DH ESNCH 325D 2HCNP RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00110 DH EPENTA 325D 2HCN RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240600110CR01688

Invoice No : 11159366

Invoice Date : 22/03/2025

DOP : 22/03/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional\_Defect\_-\_Not\_repairable

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : ALBERTRAJ.A ALBERTRAJ.A

Address : ALBERTRAJ.A ALBERTRAJ.A D NO 2/32, PALANIYANDAVAR KOVI ETTIMADAI  
COIMBATORE COIMBATORE

City: Ettimadai B.O

Telephone Number : 7810065276

Mobile Number : 7810065276

Observation text: COMPRESSOR JAMMED. SR.NO & BILL IMG ATTACHED NO STOCK WITH  
DEALER, CUSTOMER WANTS ONLY REPLACEMENT CUST DOP : 23/03/2025. KINDLY APPROVE

Approval remark: COMPRESSOR JAMMED-CUST CASE-NEW MACHINE CUST NOT ACCEPTING  
REPAIR

Sanction text: COMPRESSOR JAMMED-CUST CASE-NEW MACHINE CUST NOT ACCEPTING RE  
PAIR

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.