

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/A/101446 dated 31/03/2025 has been generated in reference to Service order No. 223560 dated 20/03/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code : 40101701SD01442 AC 1.5T SIC 18TTC3 WYQ Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240801126SA07115UZ

Invoice No : 11158579

Invoice Date : 20/03/2025

DOP : 20/03/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

AC UNIT : IDU-ODU

ODU No : 240801126SA02218JZ

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONDENSER - COPPER#DAMAGED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GOMATHI GOMATHI

Address : GOMATHI GOMATHI PUDHUR BALAJI APARTMENT 4TH FLOOR ,NEAR WINE SHOP
KALAPPANANICKENPATTY NAMAKKAL

City: Bommasamudram B.O

Telephone Number :

Mobile Number : 6382322828

Observation text: CUSTOMER CASE-NEW AC-ODU DAMAGED & DENT CUSTOMER EXPECTING
FOR REPLACEMENT.PLEASE APPROVE THE SAME SIR.

Approval remark: ODU DENT- TRANSIT/HANDLING DAMAGES.

Sanction text: Odu damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.