

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101407 dated 10/01/2025 has been generated in reference to Service order No. 724829 dated 07/01/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01255/AC 1T EI 12TINV3R32-GWA Split

Replacement Product Code : 40101701SD01366 AC 1T SIC 12DTC3-GYA AL Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01255 AC 1T EI 12TINV3R32-GWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 241000009SA01887ZL

Invoice No : 500138884

Invoice Date : 07/12/2024

DOP : 07/12/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 241000009OD01364OZ

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#ODU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO B
E REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : RRaguraman RRaguraman

Address : RRaguraman RRaguraman Kaviya Medicalsn713A West St reet East Raj
apalayamEast Rajapalayam Post Gangavalli Taluk Salem District Veeraga

City: Iluppanatham B.O

Telephone Number : 8675004627

Mobile Number : 9597155042

Observation text: CUSTOMER CASE-MAIN PCB DEFECT & CUSTOMER NOT ALLOWING TO
REPAIR FURTHER AND CUSTOMER EXP RC PLEASE APPROVE THE SAME SIR

Approval remark: MAIN PCB DEFECT-CUST CASE-CUST NOT ACCEPTING

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.